

coolbox

GUIDE

on how to use additional functions to the telephone service



Call forwarding

Call forwarding is a function which allows you to forward the important calls to your home or business phone in case you are not available or do not want to answer. The forwarded call is billed according to the tariff plan.

1. Immediate call forwarding

Activation:  * 2 1 * (telephone number) # 

Deactivation:  * 2 1 # 

2. Call forwarding after the 3rd ring

Activation:  * 6 1 * (telephone number) # 

Deactivation:  * 6 1 # 

3. Call forwarding after a busy signal

Activation:  * 6 7 * (telephone number) # 

Deactivation:  * 6 7 # 

4. Deactivation of all call forwarding:  * 0 0 2 # 

Withholding an identification (hiding) of your own number when making outgoing calls – CLIR

CLIR is a service which lets you disallow the showing of your phone number on the display of the phone which you are calling. With this service you choose when to show your phone number.

Activation before each dial:  * 3 1 * 

In order to use the above mentioned additional functions, it is necessary that you have a phone device with tone dialling. For more information, please check the manual of your phone device.

national telephone line

0800 45 845
